NAVAJO NATION LOCAL GOVERNANCE ACT

FIVE MANAGEMENT SYSTEM Policies and Procedures Checklist

Provided by: Navajo Nation Office of the Auditor General

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INTRODUCTION

The Navajo Nation Code, Title 26 Local Governance Act, Section 101 states that to ensure accountability, all Chapters are required to adopt and operate under a Five Management System. Chapters shall develop policies and procedures for the Five Management System consistent with Navajo Nation law.

Section 102 directs the Office of the Auditor General to review the Chapter's Five Management System policies and procedures and recommend governance certification of the policies and procedures to the Navajo Nation Transportation and Community Development Committee.

In meeting these responsibilities, the Office of the Auditor General has developed a Five Management System Policies and Procedures Checklist to facilitate the development and implementation of the policies and procedures. The purpose of the Checklist is to guide the Chapters in developing policies and procedures to provide reasonable assurance that an adequate management system is in place and operating as intended. The Checklist describes the essential components that must be included in the Five Management System.

Each Chapter should evaluate its operations and activities to determine the most appropriate policies and procedures to implement. The Chapter's policies and procedures should be designed to ensure accountability and fiscal responsibility.

GENERAL ADMINISTRATIVE POLICIES AND PROCEDURES In Written Form? Placed Operation ? At a MINIMUM, the Chapter GENERAL ADMINISTRATIVE SYSTEM should address.	on
At a MINIMUM, the Chapter GENERAL ADMINISTRATIVE SYSTEM should address	s
the following:	
• Table of Contents	
■ Authorization (LGA, chapter resolution, etc.) □ □	
 Purpose of the five management system policies and procedures 	
■ Compliance with applicable Navajo Nation laws □ □ □	
■ Duties and responsibilities of elected officials □ □ □ □	
◆ Amendments to policies and procedures □ □ □	
 Exhibits of standard forms used in chapter processes and referenced in procedures 	

DADT I. FISCAL MANACEMENT	Policie Proce	
PART I: FISCAL MANAGEMENT		Placed In
POLICIES AND PROCEDURES	In Written Form?	Operation ?
At a MINIMUM, the Chapter ACCOUNTING SYSTEM should address the following:	_	_
Complying with (or deviating from) Generally Accepted Accounting Principles Policing the basis of accounting.		
Defining the basis of accounting Defining fund accounting and fund types		
 Defining fund accounting and fund types Using the chart of accounts 		
 Using the chart of accounts Defining the fiscal operating period 		
 Maintaining appropriate accounting records (ledgers, journals, financial statements, etc.) 		
 Maintaining appropriate accounting records (ledgers, journals, linancial statements, etc.) Complying with applicable audit requirements 	,	
Fiscal Management Components:		
At a MINIMUM, the Chapter BUDGET PROCESS should address the following:		
Identifying community needs		
 Defining goals, objectives and performance measures 		
Making revenue projections		
Complying with budget guidelines and time lines		
 Preparing the budget based on the Navajo Nation appropriations and revenue projection 	is 🗆	
Approving the budget		
Monitoring the budget for compliance		
Reporting budget activities/performance		
Processing budget transfers/modifications		
At a MINIMUM, the Chapter CASH RECEIPTS PROCESS should address the following:		
Collecting and documenting cash receipts		
Classifying and summarizing receipts		
Reconciling receipts to records		
Depositing receipts intact and in a timely manner		
Safeguarding receipts		
Segregating and defining cash receipt responsibilities		
Reporting receipts to community		
At a MINIMUM, the Chapter PETTY CASH PROCESS should address the following:		
Establishing the petty cash fund on an imprest basis by chapter resolution		
Delegating a fund custodian		
Defining the expenditure guidelines		
Maintaining appropriate supporting documentation		
Recording petty cash disbursements in accounting records		
Replenishing the fund		
At a MINIMUM, the Chapter <u>INVESTMENT PROCESS</u> should address the following:	_	_
Approving initial investment(s) and subsequent changes		
Documenting initial investment(s) and subsequent changes		
Monitoring of investment(s)		
Types of investment instruments allowable On forward in a of investment described.		
Safeguarding of investment documents		
Accounting of withdrawals and interest income Departing of investment estimates.		
Reporting of investment activities At a MINIMUM, the Chapter DISBURSEMENT PROCESS about address the following:		
At a MINIMUM, the Chapter <u>DISBURSEMENT PROCESS</u> should address the following: • Approving disbursements		
Obtaining adequate supporting documentation		
Obtaining adequate supporting documentation Ensuring compliance with operating budget		
Ensuring compliance with operating budget Ensuring allowability and reasonableness		
Issuing checks with required signatures		
 Prohibiting monetary loans, signing of blank checks and issuing checks to "cash" 		
Recording and posting disbursements in appropriate accounting records		
Segregating and defining disbursement responsibilities		

PART I: FISCAL MANAGEMENT	Policie Proce	
POLICIES AND PROCEDURES	In Written Form?	Placed In Operation ?
Reporting disbursements to community		
Monitoring payables, if any		
Obtaining purchase discounts with timely payments		
At a MINIMUM, the Chapter PAYROLL PROCESS should address the following:	_	_
Segregating and defining payroll responsibilities		
Complying with applicable payroll tax/insurance laws and regulations		
Maintaining appropriate employee records		
Recording and posting payroll transactions in appropriate accounting records		
Approving payroll	, 📙	
Obtaining adequate supporting documentation (sign in sheets, timecards, timesheets, etc.)	•	
Issuing payroll checks with required signatures		
Remitting and reporting of taxes to Internal Revenue Service (Form 941, etc.)		
Issuing form W-2s to employees		
Monitoring payroll advances for repayment		
Monitoring payroll deductions (401K, health insurance premiums, etc.) At a MINIMUM, the Charter TRAVEL PROCESS should address the following:		
At a MINIMUM, the Chapter TRAVEL PROCESS should address the following:		
Ensuring travel expenditures are reasonable and necessary Political the travel exteriors to calculate miles as and not discrete.		
Defining the travel stations to calculate mileage and per diem Defining travel advance threshold (80% etc.)		
Defining travel advance threshold (80%, etc.) Proportion and approximate travel outborization.		
Preparing and approving travel authorization Submitting supporting decumentation (travel authorization ledging receipts, trip.)		
 Submitting supporting documentation (travel authorization, lodging receipts, trip reports, etc.) 	_	_
Approving the travel reimbursement check		
 Recording and posting travel transactions to the appropriate accounting records 		
Monitoring travel advances for repayment		
At a MINIMUM, the Chapter FINANCIAL ASSISTANCE PROCESS should address the follow	_	_
Defining the assistance thresholds, eligibility requirements, priority ranking, etc.		
Defining types of assistance		
Obtaining adequate supporting documentation		
Approving assistance (budget or community action) Provide a state of the stat		
Recording and posting transactions to appropriate accounting records Output Description for a sixty assistance accounting records.		
Reporting financial assistance awards At a MINIMUM, the Charter BANK ACCOUNTS BROCESS about address the following:		
At a MINIMUM, the Chapter BANK ACCOUNTS PROCESS should address the following:		
 Defining the number and type of bank accounts (checking, savings, etc.) Maintaining a current bank signature card 		
 Maintaining bank records in the chapter name and address Maintaining an employer identification number 		
Prohibiting use of ATM/debit cards and direct cash withdrawals		
 Safeguarding check book, unused checks and bank records 		
 Approving bank account changes (transfers, change in bank, closing account, 		
Approving bank account changes (transfers, change in bank, closing account, signatory changes, etc.)	Ц	Ц
 Reconciling all bank accounts (checking, savings, investments) 		
 Segregating and defining the bank reconciliation responsibilities 		
 Monitoring bank account balances to avoid overdraft charges 		

PART I: FISCAL MANAGEMENT	Policie Proce	es and dures:
POLICIES AND PROCEDURES	In Written Form?	Placed In Operation ?
At a MINIMUM, the Chapter RESALE PROCESS should address the following:		
Establishing a perpetual inventory system		
Maintaining appropriate inventory records		
Conducting periodic physical counts		
Reconciling the physical counts to inventory records		
 Investigating and reporting significant discrepancies 		
Safeguarding resale items		
 Recording of purchases and sales of resale items in inventory records 		
Segregating and defining the resale responsibilities		
 Monitoring resale activities to prevent overstocking, shortages and loss as a result of 		
theft, spoilage, etc.		
At a MINIMUM, the Chapter FIXED ASSETS PROCESS should address the following:		
Defining types of fixed assets		
Defining capitalization threshold		
 Maintaining reliable accounting records of fixed assets (fixed asset ledger, etc.) 		
 Updating accounting records for fixed asset acquisitions, transfers, disposals 		
 Reconciling the accounting records to fixed asset inventory 		
Reporting fixed assets in financial statements		
At a MINIMUM, the Chapter FINANCIAL REPORTING PROCESS should address the follow	ing:	
Generating basic financial statements		
- Balance Sheet		
 Statement of Revenues, Expenditures and Changes in Fund Balance 		
- Statement of Revenues, Expenditures and Changes in Fund Balance/Budget vs. Ac		
 Segregating and defining the financial reporting responsibilities 		
Presenting the financial statements to community		
Submitting financial statements to appropriate agencies as required		

PART II: PERSONNEL MANAGEMENT		es and dures:
POLICIES AND PROCEDURES	In Written	Placed In
At a MINIMUM, the Chapter PERSONNEL MANAGEMENT SYSTEM should address the following the control of the control o	Form?	Operation?
 Ensuring qualified individuals are hired Providing employee benefit programs Providing a safe work environment Compensating employees in accordance with applicable laws Monitoring to ensure proper operation 		
Personnel Management Components:		
At a MINIMUM, the Chapter EMPLOYMENT PRACTICES should address the following:		
 Complying with preference laws (NPEA and Veteran's) Prohibiting breaches of confidentiality, improper influences, and perception of favoritism Defining supervisory responsibilities in the work place Approving/prohibiting secondary employment Defining re-employment preference Applying Internal Revenue Service requirements in identifying an independent contractor 		
At a MINIMUM, the Chapter RECRUITMENT AND SELECTION PROCESS should address t	he following:	<u> </u>
 Recruiting qualified applicants for vacant positions Announcing job vacancies with reasonable closing dates Establishing methods of job advertisements Obtaining required documentation (application, letter of interest, social security card, etc.) 		
 Assessing the applications Conducting job interviews Defining selection method and criteria Offering employment Preparing employee records (personnel action form, W-4, benefits, etc.) Hiring of the Chapter Manager 		
At a MINIMUM, the Chapter EMPLOYMENT STATUS should address the following: • Defining types of employment status (regular, part-time, temporary, seasonal, etc.) • Establishing introductory period and guidelines • Defining the tour of duty		
At a MINIMUM, the Chapter CLASSIFICATION OF POSITIONS should address the following	g:	
 Establishing a position classification plan (titles, description of duties and responsibilities pay rates, etc.) Classifying new positions Reclassifying existing positions Approving classification changes Updating personnel records to reflect classification changes 	S,	
At a MINIMUM, the Chapter SALARY AND WAGE ADMINISTRATION should address the fo	ollowing:	
 Paying wages/salaries commensurate to position requirements Establishing salary and wage schedule in compliance with federal minimum wage laws Defining types and eligibility requirements for pay adjustments (COLA, merit pay, promotion, demotion, etc.) 		
 Approving/disapproving pay adjustments Updating personnel records to reflect pay adjustments Defining the payroll advance requirements Identifying mandatory and optional payroll deductions 		
At a MINIMUM, the Chapter OVERTIME should address the following: Establishing eligibility requirements for overtime pay (exempt, non-exempt, etc.) Approving overtime Defining the types of overtime compensation (cash, compensatory time off, etc.) Recording and processing overtime payment through payroll system Monitoring the use of compensatory time off		

PART II: PERSONNEL MANAGEMENT		es and dures:
POLICIES AND PROCEDURES	In Written Form?	Placed In Operation?
At a MINIMUM, the Chapter EMPLOYEE BENEFITS should address the following:		
Defining the type of employee benefits and eligibility requirements		
 Identifying paid holidays consistent with the Navajo Nation 		
 Defining types of leave (sick, annual, leave without pay, administrative, etc.) 		
 Requesting, documenting and approving/disapproving leave 		
Establishing leave accrual rates (sick and annual)		
Carrying over, forfeiting, or liquidating accrued leave		
At a MINIMUM, the Chapter EMPLOYEE PERFORMANCE APPRAISAL should address the	following:	
 Establishing employee performance standards and the appraisal period 		
 Documenting the performance appraisals 		
 Notifying the employee of performance appraisal results 		
 Rewarding/disciplining employee based on satisfactory/unsatisfactory performance appraisal 		
At a MINIMUM, the Chapter <u>DISCIPLINE OF EMPLOYEES</u> should address the following:		
Establishing and maintaining a table of penalties		
 Establishing standards for employee conduct and supervisory practices 		
 Documenting unsatisfactory performance, misconduct, violation of policies or laws 		
 Administering disciplinary actions (table of penalties, etc.) 		
Ensuring confidentiality of the disciplinary action		
 Documenting disciplinary action in the employee personnel file 		
At a MINIMUM, the Chapter EMPLOYEE GRIEVANCE PROCESS should address the follow	ving:	
 Establishing employee grievance guidelines (eligibility requirements, timelines, etc.) 		
Ensuring a process without fear of reprisal		
 Documenting the request for grievance 		
 Evaluating the nature of the grievance 		
 Utilizing a third party to resolve the grievance (hearing officer, peacemaker, etc.) 		
At a MINIMUM, the Chapter <u>TERMINATION OF EMPLOYMENT</u> should address the following	_	_
 Defining types of termination (resignation, reduction in force, discharge, etc.) 		
Documenting termination (personnel action form, etc.)		
Ensuring employee returns all property and satisfies any indebtedness		
Terminating the Chapter Manager		

PART III: PROCUREMENT MANAGEMENT	Policie Proce	
POLICIES AND PROCEDURES	In Written Form?	Placed In Operation ?
At a MINIMUM, the Chapter PROCUREMENT SYSTEM should addressing the following: • Ensuring prudent use of chapter resources • Ensuring competitive procurement of goods and/or services • Complying with the Navajo Business Opportunity Act • Prohibiting unauthorized purchases • Defining the purchasing thresholds • Defining the requirements for obtaining quotations/estimates • Providing for legal and contractual remedies • Giving preference to certified entities under the Navajo Business and Procurement Act • Ensuring timely payments to vendors • Adhering to applicable Navajo Nation laws		
Procurement Management Components:		
At a MINIMUM, the Chapter PURCHASE REQUEST PROCESS should address the following lidentifying purchasing needs Identifying purchasing needs Determining availability of funds Verifying compliance with funding guidelines Determining the appropriate purchasing method (purchase order, direct payment, etc.) Determining the appropriate payment method (cash, installment, lease purchase, etc.) Obtaining the required quotations Approving/disapproving the purchase request Selecting vendor Placing the purchase order with selected vendor	g:	
At a MINIMUM, the Chapter RECEIVING PROCESS should address the following: Inspecting the quality of goods and/or services Reviewing the shipping manifest or invoice Reporting any defective goods or discrepancies with order Tracking any back order items Completing the receiving report Submitting the receiving report for payment		
 At a MINIMUM, the Chapter EMERGENCY PURCHASE PROCESS should address the follow Identifying conditions that warrant emergency purchases (floods, drought, fire, etc.) Using resources consistent with declaration of emergency by the Navajo Nation Presider Identifying allowable expenditures Authorizing the expenditure of emergency funds Obtaining adequate supporting documentation Making resources available for critical situations Reporting use of resources to address emergency situations 		
 At a MINIMUM, the Chapter CONTRACTING PROCESS should address the following: Identifying need to contract for professional services Ensuring funds are available Determining method of source selection (competitive sealed bidding, sealed proposals, 		
 sole source procurement, etc.) Ensuring adequate public notice of invitations for bids or request for proposals Opening of sealed bids or proposals Evaluating bids or proposals based on evaluation criteria Awarding contract with proper approval Obtaining legal assistance in preparing professional services agreement Executing a professional services agreement Establishing appropriate contract records Monitoring contract activities Approving changes orders and payments Closing out contract 		

PART IV: RECORDS MANAGEMENT	Policies and F	Procedures:
POLICIES AND PROCEDURES	In Written Form?	Placed In Operation ?
At a MINIMUM, the Chapter RECORDS MANAGEMENT SYSTEM should address the following the control of	owing:	
 Complying with the Navajo Nation Privacy and Access to Information Act 		
 Maintaining current, reliable, relevant and complete records at the chapter 		
 Maintaining the confidentiality of protected records 		
 Ensuring efficient and effective retrieval of records 		
 Preventing unauthorized removal of records 		
 Avoiding unnecessary duplication of records 		
 Segregating and defining the records management responsibilities 		
Monitoring to ensure proper operation		
Records Management Components:		
At a MINIMUM, the Chapter RECORD FILING/CLASSIFICATION METHODS should address	ss the following	 :
 Establishing a filing system based on activities (personnel files, vendor files, bank accompanies) 	ount 🗆	
files, meeting minutes, resolutions, etc.)		
 Defining the filing method (alphabetical, numerical, chronological, etc.) 		
 Classifying records based on contents (protected, essential, important, useful, etc.) 		
 Establishing the retention period based on record classification 		
Conducting periodic inventories of records		
At a MINIMUM, the Chapter RECORD ACCESSIBILITY/RETRIEVAL should address the fo	ollowing:	
 Disclosing records to the public except those expressly restricted by law 		
Documenting requests for records		
 Authorizing/denying duplication or access to records within specified timelines 		
Providing notice of denial		
Responding to requestor's appeal to release records		
At a MINIMUM, the Chapter RECORD BACKUP/STORAGE should address the following:		
 Defining the backup mechanisms (photocopy, microfiche, electronic, etc.) 		
 Identifying type of records requiring backup 		
Developing a backup schedule		
Safeguarding backup records		
Recovering lost/damaged records		
Reporting lost/damaged records		
 Providing adequate storage and protection of records 		
Ensuring all records are stored on chapter premises		
At a MINIMUM, the Chapter RECORD DISPOSAL should address the following:		
Establishing record retention schedule		
Identifying records to dispose based on retention schedule		
Approving disposal of selected records		
Identifying the disposal method (shredding, burning, etc.)		
Updating records inventory to reflect disposals		

PART V:	PROPERTY MANAGEMENT	Policies and	Procedures:
	POLICIES AND PROCEDURES	In Written Form?	Placed In Operation?
At a MINIMUM,	the Chapter PROPERTY MANAGEMENT SYSTEM should address the follow	ving:	-
	g to the Navajo Nation Ethics in Government Law		
 Establis 	hing adequate asset records		
 Ensurin 	g legal ownership of property and equipment		
 Delegat 	ing a property custodian		
Property Mar	nagement Components:		
	the Chapter PROPERTY ACQUISITION should address the following:		
	the type of property that can be acquired		
	g methods of acquisition (purchase, donation, transfer, etc.)		
	ing with the Procurement Policies and Procedures in acquiring property		
	ng acquisition of property		
	ng the cost of purchased property		
	ning the fair market value of donated or transferred property		
	g property records to reflect acquisition		
	the Chapter PROPERTY INVENTORY should address the following:	_	_
	ting periodic physical inventories of property and equipment		
	enting the physical count on blank inventory forms with information on item , description, ID number, condition, etc.		
	iling and adjusting property records to reflect the results of the physical inventory		
	ating inventory discrepancies (lost, stolen, damaged, etc.)		
_	ng inventory records for insurance purposes		
	ng fixed assets to fixed asset ledgers (fiscal management system)		
	the Chapter PROPERTY MAINTENANCE AND STORAGE should address th	e following:	
 Maintair repairs, 	ning property on chapter premises unless temporarily relocated (rental,		
	ng reasonable security to safeguard property		
	ng preventive maintenance (maintenance schedules, routine inspections, etc.)		
	ng property items with identification tags		
	ning adequate insurance coverage		
	ng property theft, damage or misuse		
•	ring/replacing lost, stolen or damage property		
	the Chapter PROPERTY RENTAL AND UTILIZATION should address the fol		
	zing the rental or usage of chapter property		
	thing reasonable rental fees to cover maintenance costs		
	enting equipment and facility usage forms		
	thing property usage restrictions		
	g adequate liability protection		
	ng rented property for damages		
	ting for rental proceeds		
	the Chapter PROPERTY DISPOSITION should address the following:		
	the method of disposal (trade-in, sale, transfer, scrap, donation, etc)		
 Approvi 	ng disposal of property		
	g property records to reflect disposal		
	ning the fair market value of property for sale, donation or transfer		
 Account 	ting for proceeds from property sales		
 Adjustir 	g fixed asset ledgers to reflect disposals		
Reporting	ng disposals to community	П	П